

STORM PREPAREDNESS INFORMATION

The purpose of this report is to acquaint residents of PGA National with preparedness plans that are already in place in the event that we are hit by a series of heavy rains, tropical storms, or hurricanes.

ORGANIZATION

The PGA Property Owners Association, Inc., acting in concert with other entities in PGA National over the years have developed, for your protection, emergency response procedures for water level/control, storm related emergencies, and hurricane conditions. An Emergency Operational Control Center operating from the POA Offices during serious storms will include personnel from the POA staff (Lang Management and The Wackenhut Corporation (Security), PGA Golf Maintenance Management, the PGA National Resort & Spa, and Ecclestone Signature Homes along with direct communications with on-site supervisors of the Northern Palm Beach County Water Control District.

When there is a general power failure due to serious storms, and during hurricane conditions, the operations at the POA Office will move to the conference room in the PGA National Golf Administration Offices next to the Pro Shop. This facility is supplied with electricity by way of an emergency generator. When this center is operational additional staff will be present including Ecclestone Organization Officials. The PGA Hurricane Emergency Center can be contacted by calling (561) 627-1800. **Emergency calls only, please.**

DRAINAGE

The PGA National Complex is serviced by a Storm Drainage System which includes a modern pumping system capable of moving water at the rate of 250,000 gallons per minute. The system is computer operated and can be changed to service one area over another, if such action should be required by the Northern Palm Beach County Water Control District. All pump stations have standby power sources.

The normal water level is 14.5 feet above sea level. When it reaches 14.7 feet, certain procedures are started by Security personnel as the result of signals at the Pump and Sensor Monitoring Board located at the Tournament Boulevard Guardhouse. When the water elevation reaches 15.5 feet, additional actions are then taken. At 16.0 feet, a whole new set of arrangements are put in place, which may include the gathering of the Administration and Supervisory Staff who make up the POA Emergency Operation Control Center. Please do not call Northern Palm Beach County Improvement District during severe storms or hurricanes. Phone lines are limited and your incoming calls prohibit their personnel from reaching those entities necessary to ensure that the pumps remain operational and keep water receding.

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The Pumping System is designed to remove water from road systems, lakes, ponds and canals in a westerly direction to the Wilderness Preserve Area on our western Boundary, then to the C-1 8 Canal and further into outlying areas set up for such purposes by the Water Managers.

In addition, the Seacoast Utilities Authority does have a program for standby power for the Sewage Lift Station in the Seacoast System.

HIGH WATER

All major intersections will be staked for visibility purposes. Some roads may be completely staked.

Drainage basins will be inspected continuously and debris removed. The water level gauges located at certain lakes and ponds will be continuously monitored

HURRICANES

During a Hurricane "Watch" builders and developers will be directed to secure all materials and equipment. Personnel will tour each neighborhood to instruct residents and take action to secure community amenities such as swimming pools, including patio furniture, irrigation systems, pool heating units, etc.

The various radio systems will be coordinated by Security (The Wackenhut Corporation). The Security Base Station will be relocated from the Information Booth Guardhouse to the Hurricane Operations Center at the PGA Golf Club Offices.

EQUIPMENT

An Equipment "Pool" will have taken effect during high water conditions. Radio equipped pickup trucks will be stocked with a variety of tools, supplies, and equipment for road marking, towing, cutting trees, restarting vehicles, etc. Security vehicles will be on constant patrol as conditions permit, including immediately before and after a hurricane strikes.

The Palm Beach Gardens Firehouse at Shoppes on the Green will be manned by the City for emergencies 24 hours a day.

HURRICANE SHUTTERS

The PGA Property Owners Association, Inc., acting upon the recommendation of the Council of Presidents, has amended its policy on the installation and removal of hurricane shutters in PGA National. PGA Property Owners Association, Inc., does not require installation of storm shutters; it is an option available to all residents of PGA National.

Property Owners in PGA National may install most types of shutters on June 1 and must remove them no later than November 30 of each year. If galvanized finished panels or plywood is used, it may *only be* installed after a hurricane WARNING is issued and must be REMOVED no later than seven days after the warning is canceled or the hurricane passes, whichever is later. More stringent rules may apply in an individual community, you should review your homeowner or condominium rules before proceeding. Approval of the appearance of the proposed installation by the individual homeowners association, and the PGA Architectural Review Committee is required. Since uniformity of appearances is desirable, it is preferable that all units in a given building be shuttered alike.

In order for the shutters to be left installed from June 1 through November 30, owners and condominium and homeowners associations need to be aware of the following guidelines:

1. The preferred material for shutters on the front and street-view elevations is "Lexan" or other light-transmitting plastic approved by the Building Code for hurricane protection.
2. Shutters on all other elevations may be metal panels with corrugations that do not protrude more than 2" or as approved by the Building Code. These must be factory finished, the color of the window trim, or the color of the exterior of the home.
3. Operable Bahamas or colonial shutters made out of wood or metal may be used and are to be painted an appropriate, approved color.
4. Roll or accordion shutters may be approved for the rear and side elevations.
5. Shutters must be properly maintained during the periods they are installed.

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The PGA Architectural Review Committee will allow removable galvanized finish metal shutters or plywood to be installed after a hurricane warning is issued and removed not later than seven days after the warning is canceled or the hurricane passes, whichever is later. Metal channels which are permanently attached to a building to hold the panels in place must be painted to match the surface to which they are attached.

It is suggested that each owner or condominium or homeowners association consult with their insurance company to determine what, if any requirements are contemplated for proper insurance coverage in the future.

SUGGESTIONS FOR RESIDENTS - ADVANCE HURRICANE PREPARATIONS

The Hurricane Season extends from June to December. Following are some Preparedness Steps that should be taken before a Hurricane Watch.

Have supplies of canned food; containers; supplies of water; extra medicine; baby food; a non-electric can opener, bulbs and batteries; bleach without soap/or purifying water; battery operated radio; canned heat cooking facilities; disposable dishes; hand tools; special items for children (games, baby needs) etc. We also encourage you to use your cellular phones and to charge your phones and batteries in advance of a storm. For further information on Preparedness, consult well in advance, with the Palm Beach County Divisions of Emergency Management at (561) 233-3500.

If you plan to relocate, do it as early as possible so as to avoid traffic tie-ups and dangerous winds. And check with the Red Cross at their north County office (561) 622-8002.

PGA National is in a Flood Zone that does not require evacuation. If needed, Red Cross Emergency Shelters have been designated at (1) William T. Dwyer High School, 13601 North Military Trail, has been designated primary shelter; (2) The Watson B. Duncan Middle School, 5150 117th Court North, and (3) John F. Kennedy Middle School, 1901 South Avenue, Riviera Beach. Note: Pets are not allowed in Red Cross Shelters.

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Secure or bring in ail outdoor objects that hurricane winds can transform into missiles. Close your shutters. Don't drain your swimming pool! Lower the water slightly, turn off all equipment and add extra chlorine to the pool to prevent contamination. Check with your neighbors. Elderly persons and persons who are taking medication should not be left alone. We recommend to all Homeowner Associations that they establish a "Storm Watch" System that would allow each Community to assess and report damages and emergency situations to the Emergency Operational Control Center. Such a System would also assist in identifying who is at need (out of town, sick, alone, incapacitated, etc.) in your particular neighborhood. You should notify Security or the POA of names and telephone numbers of emergency contacts regarding your property.

Finally, stay indoors! Conserve refrigeration. Listen to radio and TV announcements, and stay indoors until an "All Clear" is given.

If you have any questions concerning Preparedness Activities, or if you have concerns about Health and Safety matters, please feel free to call us at (561) 627-2800 at your convenience.

June, 2000